

Taikoo Place Annual Tenant Survey - Terms and Conditions

- Promotion period is from 09:00 on 29 April to 18:00 on 10 May 2024 (both dates inclusive) ("Promotion Period"). It is subject to Hong Kong time and the time received by Swire Properties' server.
- Users are entitled to redeem Lucky Draw Chance ("Offer") by submitting a response to the Taikoo Place Annual Tenant Survey during the promotion period.
- Multiple survey submission for the same email address will not be accepted. The Lucky Draw Chance will be forfeited.
- Participating in this survey means you accept our Terms and Conditions and Personal Information Collection Statement of Taikoo Place App. With the consent of the users, the contact information will also be used for sending promotional materials and information.
- Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to users or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or the Offer.
- Participation in the promotion represents the user's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and prizes. In case of any breach of these terms and conditions, or any dishonest conduct and / or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the user's entitlement to the Lucky Draw Chances / prizes without prior notice.
- In case of any disputes, Swire Properties Management Limited reserves the right to final decision.
- In the event of discrepancy or inconsistency on these Terms and Conditions between English and Chinese versions, the English version shall prevail.

Lucky Draw Terms and Conditions

- To enter the Lucky Draw, users are required to read and agree both the Taikoo Place Annual Tenant Survey and Lucky Draw Terms and Conditions.
- Each company email address is only eligible to enter the Lucky Draw for one time only to win a maximum of one Lucky Draw Prize.
- All prizes cannot be refunded, exchanged for cash or other services or products, and are subject to the terms and conditions stipulated by the product and service providers.
- Use of the Prize shall subject to the suppliers' terms and conditions applicable thereto.
- Swire Properties Management Limited are not the suppliers of the Lucky Draw Grand Prize; 2nd and 3rd Prize. Any enquiry or complaint for the quality of the products or services provided relating thereto should be directed to the relevant suppliers. Swire Properties Management Limited shall assume no liability in respect thereof. Relevant suppliers are solely responsible for all obligations and liabilities in relation to the relevant products and services offered to the winners.
- The winners will be notified of prize collection individually. The winners are required to redeem the prize in person, and prizes must be collected at 18/F, One Island East (Address: 18 Westlands Road, Hong Kong) in designated time period.
- The winners must present the corresponding winning email, valid identity documents for verification and sign the prize collection agreement upon receipt of the prizes as requested by Swire Properties Management Limited. The winners will be disqualified if he / she fails to provide accurate and complete information upon prize collection. For any reason a winner does not collect the prize during the designated prize collection period, the prize will be forfeited. Swire Properties Management Limited reserves the right to assign the prize to reserved winner(s).
- If the personal details collected is incorrect or the winner(s) cannot be reached by registered email on or before 20 May 2024, the Lucky Draw prize(s) will be assigned to reserved winner(s). The reserved winner list will be determined on the draw date.
- The Lucky Draw will be conducted on 14 May 2024 and winners will be drawn randomly by the computer system. The Lucky Draw results will be announced on 17 May 2024 in Sing Tao Daily, The Standard and Taikoo Place App. List of prizes are set as below:

	Product Name	Number of winners
Grand Prize	Cathay Pacific Round Trip Flight Tickets to Tokyo for Two (Business Class)	1
2 nd Prize	The Upper House Studio 80 Staycation for 2 Nights (with Complimentary Breakfast for Two)	1
3 rd Prize	EAST Harbour View Suite Staycation for 1 Night (with Complimentary Breakfast for Two)	1
4 th Prize	Cityplaza Shopping Voucher value HK\$3,000	1
5 th Prize	Cityplaza Shopping Voucher value HK\$1,000	1

- Cathay Pacific Round Trip Flight Tickets from Hong Kong (HKG) to Tokyo (NRT) in Business Class for two ("Grand Prize") provided in the form of discount code redemption. The discount code redemption does not cover any applicable taxes, levy, fuel surcharges or any other charges such as flight changes fees, and travelers are required to bear the relevant costs. Flight booking cancellation cannot be refunded. For redemption details and procedures, please refer to the Terms and Conditions on the prize redemption letter.
- The Upper House and EAST Hong Kong reserves the final right to interpret all Terms and Conditions in case of any disputes for the voucher redemption ("2nd Prize" and "3rd Prize"). All bookings are subject to availability and validity of the booking must be confirmed by The Upper House and EAST Hong Kong. Please refer to the Terms and Conditions printed on the voucher.
- Terms and Conditions apply to the use of the Cityplaza Shopping Vouchers ("4th prize" and "5th prize"). Please refer to the Terms and Conditions printed on the Vouchers.
- Swire Properties Management Limited reserves the right to verify the eligibility of all winners in accordance with these Terms and Conditions.
- Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to users or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion.
- Participation in the promotion represents the users' understanding, acceptance, and willingness to comply with the Terms and Conditions for the promotion and prizes. In case of any breach of these Terms and Conditions, or any dishonest conduct and / or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the user's entitlement to the Lucky Draw chance / prize without prior notice.
- In case of any disputes, Swire Properties Management Limited reserves the right to final decision.
- In the event of discrepancy or inconsistency on these Terms and Conditions between English and Chinese versions, the English version shall prevail.

Trade Promotion Competition Licence No.: 58576

太古坊周年租戶意見調查條款及細則

- 推廣日期由2024年4月29日上午9時至5月10日下午6時止（包括首尾兩天）（「推廣日期」），並以香港時間及太古地產管理有限公司之伺服器接收的時間為準。
- 用戶於推廣期間提交太古坊周年租戶意見調查的回覆即可獲取抽獎機會（「獎賞」）。
- 每個電郵只需提交調查回覆一次，同一電郵提交多次調查回覆恕不接受。將會被視作放棄抽獎機會。
- 參與本次意見調查即表示您接受我們的條款及細則以及Taikoo Place App的收集個人資料聲明。經用戶同意後，該聯絡方式也將用於發送宣傳資料和訊息。
- 參加者參加本活動純屬自願性質，一切因本推廣活動或任何獎賞對用戶或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索賠成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。
- 參加此推廣活動代表參加者明白，接受並願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況，或任何不誠實行為及 / 或造假行為，太古地產管理有限公司保留權利立即取消抽獎機會或得獎資格而不另作通知。
- 如有任何爭議，太古地產管理有限公司保留最終決定權。
- 如本條款及細則之中英文版有任何差異，一概以英文版本為準。

抽獎條款及細則

- 所有參加抽獎的用戶須閱讀並同意太古坊周年租戶意見調查和抽獎條款及細則。
- 每個公司電郵地址只可參加抽獎一次，最多只可獲得抽獎獎品一份。
- 所有獎品均不可退款、兌換現金或其他服務或產品。有關產品及服務之使用受供應商所訂定之條款及細則所規限。
- 獎品的使用應遵守供應商的條款及細則。
- 太古地產管理有限公司非是次抽獎獎品大獎、二獎及三獎之供應商。對於獎品之質素，相關之查詢及投訴，請直接與產品或服務供應商聯絡。太古物業管理有限公司概不負責。產品或服務的供應商需對其所有產品及服務負責。
- 得獎者均會獲專人通知領獎詳情。而所有得獎者必須親臨港島東中心18樓，並於指定時間內前往領取獎品（地址：香港華蘭路18號）。
- 得獎者須於領獎時出示相應中獎的電郵及有效身分證明文件以作核對並簽署領獎同意書。如得獎者無法提供所需正確及完整資料，得獎者之獲獎資格將會被取消。如因任何原因得獎者未能於指定換領期換領獎品，將會被視作放棄獎品論。太古地產管理有限公司保留設有候補得獎者名單之權利。
- 若收集的個人資料不正確或得獎者未能於2024年5月20日前以電郵回覆，得獎名額將由候補得獎者補上，候補得獎者名單亦會於抽獎當日抽出。
- 抽獎活動將於2024年5月14日舉行，得獎者將由電腦程式隨機抽出。抽獎結果將於2024年5月17日於星島日報、英文虎報及Taikoo Place App刊登。獎品如下：

	抽獎獎品	得獎者數目
大獎	國泰航空雙人來回東京機票（商務客艙）	1
二獎	奕居Studio 80住宿兩晚（連雙人早餐）	1
三獎	香港東隅海景套房住宿一晚（連雙人早餐）	1
四獎	太古城中心港幣價值3,000元禮券	1
五獎	太古城中心港幣價值1,000元禮券	1

- 國泰航空雙人來回香港及東京（成田）商務客艙機票（「大獎」）會以機票兌換碼形式發給得獎者。機票兌換碼不適用於扣減任何稅項、印花成本、燃油附加費及任何其他費用，包括更改機票預訂費用等，所有有關款項需由旅客自行承擔。機票一經預訂將不獲退款。有關機票換領詳情及程序，請參考獎品兌換信上的條款及細則。
- 如有任何兌換禮券的爭議，奕居及香港東隅保留所有條款及細則的最終決定權（「二獎」及「三獎」）。所有房間預訂均依照供應情況而定，並須經奕居及香港東隅確認。
- 太古城中心禮券（「四獎」及「五獎」）受券上有關條款及細則約束，詳情細則請參閱優惠券上之條款及細則。
- 太古地產管理有限公司根據此條款及細則，有權要求查證參加者是否符合參加資格。
- 參加者參加本活動純屬自願性質，一切因本推廣活動或任何獎賞對用戶或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索賠成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。
- 參加此推廣活動代表參加者明白，接受並願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況，或任何不誠實行為及 / 或造假行為，太古地產管理有限公司保留權利立即取消抽獎機會或得獎資格而不另作通知。
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- 如本條款及細則之中英文版有任何差異，一概以英文版本為準。

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