

# PROJECT AFTER **PADEL TOUR** 2025

## Standard Court Booking Terms and Conditions

### **Court Booking**

- 1) Bookings are on a first-come, first-served basis.
- 2) New time slots will be released on Taikoo Place App daily, allowing bookings up to 7 days in advance for the corresponding time. For example, the 5PM slot for 20 May can be booked starting at 5PM on 13 May. Bookings after 20 May will be available from 13 May, on a first-come, first-served basis.
- 3) It is recommended to have 2-8 players per session. Participation is limited to individuals aged 12 years or above.
- 4) A refundable deposit of HK\$250 is required for court bookings. Refunds will be arranged within 14 working days upon showing up at the court, except for absences due to adverse weather or court maintenance.
- 5) Arrive 10 - 15 minutes before your scheduled session. Players must arrive within the first 15 minutes of their booked session to secure the court. In the event of late arrival, Swire Properties has the discretion to release the court to other participants. Late arrival or no-show will result in session release and non-refund of the deposit.
- 6) Mandatory check-in at the padel court. Players must sign the event waiver form and present the QR code in Taikoo Place App for verification.
- 7) Proper sports attire is required for entry to ensure safety. Swire Properties reserves the right to refuse entry to any participant who is not wearing appropriate sports attire.
- 8) Refunds are available for cancellations made at least 48 hours before the scheduled booking time, as well as for cancellations due to adverse weather conditions. Refunds will be processed within 14 working days for eligible cancellations.
- 9) Swire Properties shall not be responsible for any damages, losses, or injuries resulting from circumstances beyond its reasonable control, including but not limited to acts of nature, accidents, or unforeseen events.
- 10) During the padel session, Swire Properties may take photos and videos. It is acknowledged that these recordings may be collected, used, modified, disclosed, and shared for promotional purposes, including printed publications and websites. Swire Properties reserves the irrevocable right to use any images, voices, and likenesses captured in these recordings without compensation or approval.
- 11) Any violation of stipulations may result in suspension of court access and booking system without refund.
- 12) Swire Properties' decision is final in case of disputes.

### **Inclement weather arrangements**

- 1) The padel court will close under the following circumstances:
  - a) If a Typhoon Signal No. 3 or above, Red or Black rainstorm warning is still in effect at 9am on the event day, or if the Hong Kong Observatory announces its impending effect. The court will remain closed for the entire day. Announcement will be made on Taikoo Place Facebook and Instagram within 30 minutes.
  - b) If an Amber rainstorm/Thunderstorm warning is still in effect at 9am on the event day. The court will be closed for a specific duration based on onsite conditions. Event helpers will contact participants at least 30 minutes prior to their booked session for further instructions.
  - c) If any of the mentioned signals are announced during the event's opening time.

- d) In the event of inclement weather, unforeseen circumstances, or if Swire Properties determines that the facilities are unsuitable for use from a safety or operational standpoint.
- 2) During closures, all activities, events, and bookings will be cancelled, and refund of deposit will be arranged within 14 working days.
- 3) Swire Properties has the final authority to make decisions regarding all matters related to inclement weather arrangements in case of disputes.

For any enquiry, please contact us at [taikooplace@swireproperties.com](mailto:taikooplace@swireproperties.com)

## 預訂標準板式網球場的條款及細則

### 預訂球場

1. 所有場地預約都以先到先得的原則進行。
2. 太古地產將透過 **Taikoo Place App** 公布最新時段開放予用戶預訂。用戶可預約最多 6 日後相應時間的場次 (例如：6 天後的下午 5 時場次會於今日下午 5 時開始接受預訂)，名額先到先得。5 月 20 日後的場次將於 5 月 14 日開始開放予公眾預訂。
3. 每個時段建議有 2 至 8 名參加者參與活動。參加者必須年滿 12 歲或以上。
4. 預訂球場時，參加者需繳付港幣 250 元的可退還按金。太古地產將於出席已預約的活動時段後的 14 個工作天內安排退還按金予參加者。除因太古地產取消活動 (如惡劣天氣影響或場地維修保養等等)，否則任何原因的缺席都不會獲得發還按金。
5. 參加者必須在預訂時間的 10 至 15 分鐘前到達場地。參加者必須在預訂場次的首 15 分鐘內到達場地以確保場地使用權，否則太古地產有權決定將場地開放予其他參加者使用。如參加者遲到或缺席，太古地產有權將相關時段開放予其他參加者使用，並且不會退還已付按金。
6. 活動開始前參加者必須在板式網球場報到，所有參加者必須在簽署活動免責聲明後才能進行活動。於簽到時，參加者須出示 **Taikoo Place App** 中的二維碼以供核實。
7. 請穿著運動服到場，基於安全起見，太古地產保留拒絕任何未穿著適當運動服裝的參加者進入場地的權利。
8. 參加者可以在預訂時間 48 小時前更改預約，除非因太古地產取消活動 (例如因惡劣天氣或場地維修等原因)，否則任何原因的缺席將不予退還按金。太古地產將在 14 個工作日內處理符合退款條件的預訂。

9. 太古地產將不對超出其合理控制範圍的情況負責，包括但不限於自然災害、意外事故或不可預見事件所導致的任何損害、損失或傷害。
10. 在活動進行期間，太古地產可能會拍攝照片和/或視頻錄像，並可能在印刷出版物和/或網站上使用這些錄像。太古地產保留使用任何拍攝到的影像、聲音和肖像的權利。
11. 如參加者違反以上的任何規則，太古地產可保留立即暫停參加者進入球場和預約場地的權利，並且不會退還已付的按金。
12. 如遇任何爭議，太古地產保留所有最終決定權。

#### 惡劣天氣安排

1. 板式網球場在以下情況下將會關閉：
  - a) 如於活動當日早上 9 時，3 號或以上熱帶氣旋警告信號 / 紅色或黑色暴雨警告仍然生效，或香港天文台預計將於稍後發出相關訊號，板式網球場將會關閉，而當天於球場舉行之所有活動均會取消。太古坊 Facebook 和 Instagram 將於 30 分鐘內公佈相關消息。
  - b) 如於活動當日早上 9 時，黃色暴雨警告 / 雷暴警告仍然生效，板式網球場將會因應現場實際狀況而暫時關閉。工作人員將於已訂場次開始前不少於 30 分鐘前以電話聯絡受影響的活動參加者以作安排。
  - c) 如在活動開放時間內懸掛或發出任何上述信號。
  - d) 如遇到惡劣天氣或任何不可預見的情況，或太古地產從安全或營運角度評估場地不適合使用時。
2. 在場地關閉期間，所有活動、節目和場地預約將被取消，所有已繳付的活動按金將於 14 個工作日內安排退還予參加者。
3. 如遇任何有關惡劣天氣安排的爭議，太古地產保留所有最終決定權。

如有任何查詢，請與我們透過電郵聯絡: [taikooplace@swireproperties.com](mailto:taikooplace@swireproperties.com)